

# Disclaimer فرات المارية المار

This presentation has been prepared by elm solely for informational purposes.

The presentation may contain or include statements that are, or may be deemed to be, <forward-looking statements>. Any forward-looking statements reflect the Company's current view with respect to future events and are subject to risks relating to future events and other risks, uncertainties and assumptions relating to the Company's business, results of operations, financial position, liquidity, prospects, growth or strategies. Many factors could cause the actual results to differ materially from those expressed or implied by any such forward-looking statements, including, among other things, risks specifically related to the Company and its operations, the development of global economic and industry conditions, and the impact of economic, political and social developments in Saudi Arabia. Forward-looking statements speak only as of the date they are made.

Forward-looking statements are neither historical facts nor assurances of future performance and may be identified by the use of forward-looking terminology, including the terms <aim>, <anticipate>, <believe>, <can>, <consider>, <could>, <estimate>, <believe>, <can>, , , potential>, <pre

By their nature, forward-looking statement are subject to known and unknown uncertainties, risks and changes in circumstances that are difficult to predict and not in elm's control. Our actual results of operations and financial conditions may differ materially from that or those indicated in the forward-looking statements. You shall not rely on any of these forward-looking statements.

Any forward-looking statement made by elm in this presentation is based only on information currently available to us and speaks only as to the date on which this presentation is made. Past performance is not a reliable indication of future performance. elm makes no representations or warranties as to the accuracy, or completeness of the information and shall not have any liability for any representations, express or implied, regarding the information contained in, or for any omissions from, the information included in this presentation.

elm undertakes no obligation whatsoever to update any forward-looking statement whether as a result of new information, future developments or otherwise.

elm will disclose any information or material developments in due course in accordance with the applicable rules and regulations in the Kingdom of Saudi Arabia.



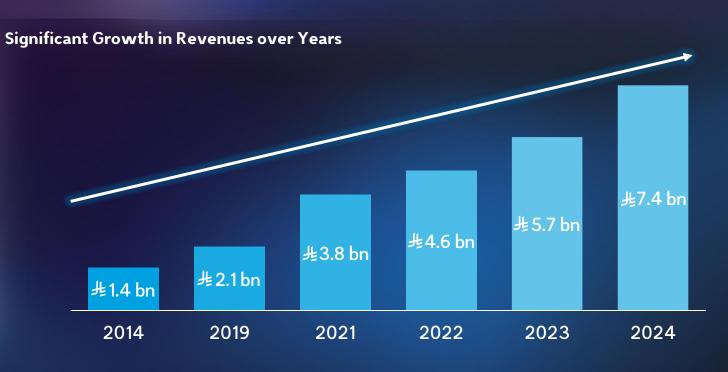
- Introduction
- elm 4.0 Strategy
- Q12025 Highlights
- M&A Update
- Financial Performance
- 2025 Guidance



# elm At a Glance









## **Businesses and Segments**

elm business includes 3 main offerings targeting the public and private sectors through various service models



### Digital Business



#### **Business Process Outsourcing**



#### **Professional Services**

Offering Type	Digital Products  Developing digital product (e.g (Portals, Platforms, etc.) that serve customers through various packages & channels	Digital Solutions  Customized digital solutions based on customer requirements in areas such as system integration, managed services, etc.	Business Outsourcing  Service delivery in specialized areas (field forces, crowd mgt. solutions, etc.) through the management, full/partial operation, and the gradual shift to digital visualization	Consulting Includes consulting services and data analytics & AI offerings, to understand the institution's problems and develops a comprehensive business solutions	Data & AI  Data analytics and artificial intelligence services to understand organizational problems and develop comprehensive business solutions.
Key Focus Areas	Gov. products B2B Products	<ul> <li>System integrator</li> <li>Managed services</li> <li>Cloud migration</li> <li>IoT &amp; Smart cities solutions</li> </ul>	<ul> <li>Traditional BPO (field forces, customer facing, back-office processing)</li> <li>Govt. BPO 4.0 (digital enabled)</li> </ul>	IT / Digital consulting     Business consulting (BPM, Strategies)	Analytics and Al
Customer Type	• B2G • B2B • B2C	• B2G • B2B	• B2G	• B2G • B2B	• B2G • B2B
Service Model					



# अंद्रे Brief About Top 6 Products



#### **Absher**

Provide Ministry of Interior services (Passports, Traffic, Civil Affairs, etc.) digitally in an integrated platform to citizens, residents and visitors.

**Partner: Ministry of Interior** 

Beneficiaries: Individuals and Businesses

#### مقيم Mugeem

#### Mugeem

Allows organizations to review its resident workers data and complete their transactions online

**Partner: Ministry of Interior Beneficiaries:** Businesses



#### **Fasah**

Facilitate international trade services by automating the import and export procedures

Partner: Zakat, Tax, Customs Authority Beneficiaries: Individuals and Businesses



#### **Tamm**

Provide services that help vehicles' owners in Saudi Arabia get all the updated information about their respective vehicles

**Partner: Ministry of Interior** 

Beneficiaries: Car Dealership and Car Rental



#### Nusuk

Organize pilgrims entire visit from applying e-Visa to booking hotels and flights

Partner: Ministry of Hajj and Umrah Beneficiaries: Individuals



#### Yaqeen

Verification of the beneficiary's data (such as customers, visitors, employees and applicants)

**Partner: Ministry of Interior Beneficiaries:** Businesses



# elm's Sustainability Framework



#### **Advancing Environmental Responsibility**





Water Use







#### Fostering Our People and Community

- Talent Acquisition and Retention
- Employee Health and Well-being
- **Building Diversity and Inclusion**
- Digital Access for Community Development









#### **Enabling a Digital Culture**

- Digital Transformation and Innovation
- **Customer Centricity**







### **Ensuring Effective Governance**

- Corporate Governance and Ethical Practices
- Information Security and Privacy
- Shareholder Return





- Introduction
- elm 4.0 Strategy
- Q12025 Highlights
- M&A Update
- Financial Performance
- 2025 Guidance





### elm 4.0 Strategy

### **Horizons of Strategy**

#### Organically and inorganically:

- Expand into new gov. verticals
- Develop new products & services in current verticals
- New accounts penetration
- BPO digitalization
- More on IT consulting
- Expanding in digital emerging offering

Build / Acquire / Partner new B2B products in adjacent markets

### **R&D Contribution**



Continuous R&D in use cases development to provide scalability and competitive advantage







### elm 4.0 Strategy (Con.)

elm 4.0 strategy focuses on diversification and modernize offerings, and require capital deployment in both GovTech and B2B offerings

#### Digital Business



Public Sector: To penetrate new markets, increase presence and market share through providing new innovative and integrated solutions

**Private Sector:** To focus efforts on the coming years to target B2B products within specific verticals, that are adjacent with elm current markets

### **Business Process Outsourcing**

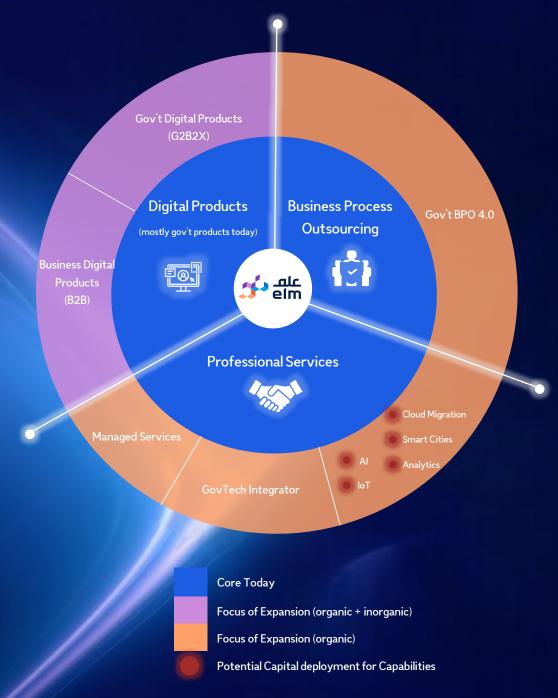


To embed technologies and solutions to elm current BPO offerings, and expand into new accounts while focusing on repeatable businesses

#### **Professional Services**



Emerging Technologies: To expand Digital Projects into new high-value offerings and enable R&D to develop use cases in collaboration with elm business units





- Introduction
- elm 4.0 Strategy
- Q12025 Highlights
- M&A Update
- Financial Performance
- 2025 Guidance





# Operational Highlights

- Continues growth in Digital Business by market growth and added value services
- Continues growth in Business Process Outsourcing in key projects
- Research & AI to be introduced/implemented in existing and potential businesses
- elm entered into a share purchase agreement to acquire 100% of Thiqah from the Public Investment Fund





## Financial Highlights





- Introduction
- elm 4.0 Strategy
- Q12025 Highlights
- M&A Update
- Financial Performance
- 2025 Guidance





### M&A Update | Thigah Acquisition

#### **Transaction Background**

- On 22nd of January 2025, Elm entered into a share purchase agreement to acquire 100% of Thiqah from the Public Investment Fund for a total of SAR 3.4bn (less an amount equal to certain costs related to the transaction, fees and payments as agreed in the SPA)
- The Transaction consideration will be paid in cash



### Valuation Approach

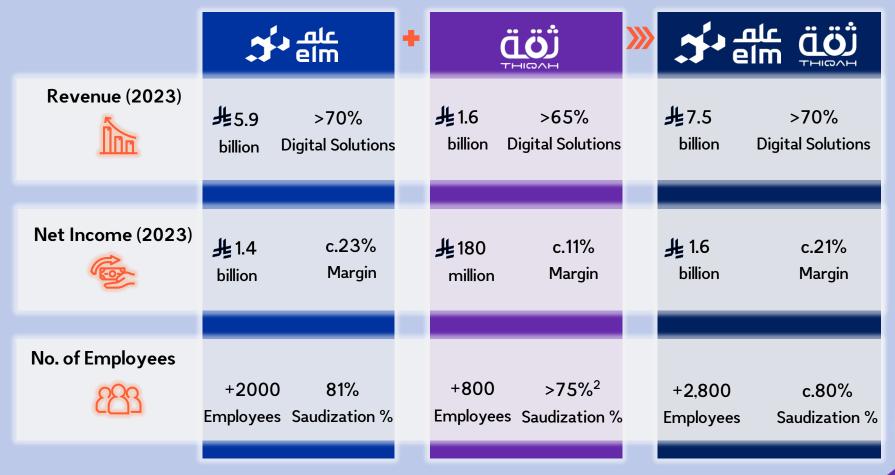
- Conducted a full-fledged due diligence exercise covering legal, financial, tax, commercial and technical with several advisors
- Conducted a detailed valuation exercise including but not limited to Discounted Cash Flow analysis and trading comparables analysis

#### Strategic Rationale

- Cementing Elm's position as the leading player and national champion in the ICT sector
- Complementary client base and product offering further expanding Elm's network and capabilities
- Unlocking synergies poste integration with potential for value creation to Elm and its shareholders
- Propel the Kingdom's national agenda by strengthening the ICT ecosystem, enabling Vision 2030



### M&A Update | Thiqah Acquisition







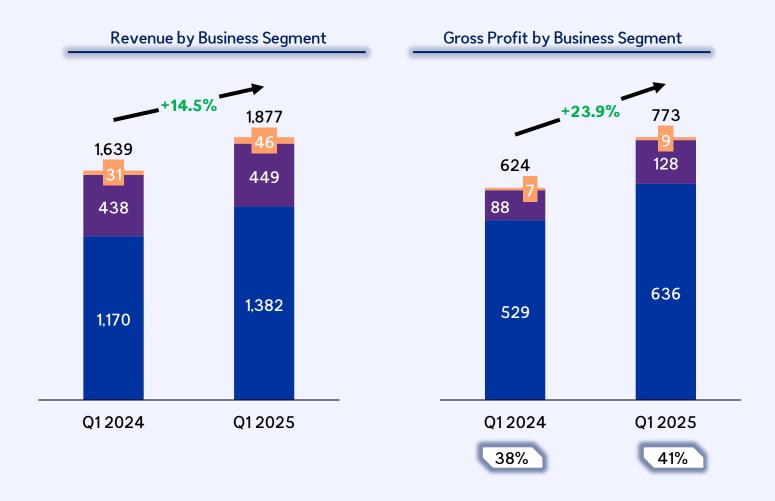


- Introduction
- elm 4.0 Strategy
- Q12025 Highlights
- M&A Update
- Financial Performance
- 2025 Guidance





## P&L Highlights (此 million)



#### Key Highlights

Revenue Growth

Growth in revenue is resulted from the increase across all segments, mainly from Digital business, that is contributing 74% compared to 71% in the same quarter of the previous year.

Gross Profit Margin Expansion

Digital Business and Business process outsourcing increased profitability, positively impacted the overall Margin expansion.

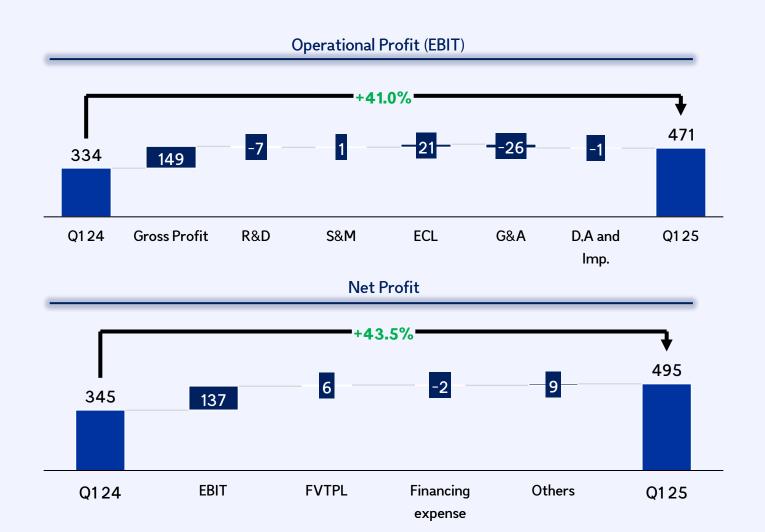
\*GP of Comparative period have been adjusted due to reclassification.







## 



#### Key Highlights

#### EBIT Remains Strong

EBIT demonstrated a significant increase to reach a margin of 25%, that is contributed by the increase in gross profit. Furthermore, there was a reduction in ECL and depreciation and amortization expenses.

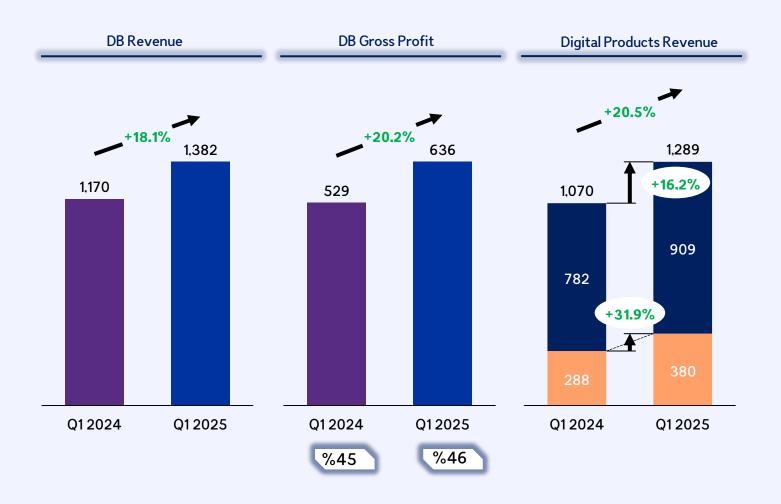
#### Strong Net Profit Growth

Net profit increased reaching a margin of 26%. was primarily driven by higher EBIT.

<sup>\*</sup>Operating Expenses of Comparative period have been adjusted due to reclassification & Introduction of R&D.



### Digital Business (此 million)



#### Key Highlights

■ Continuous Revenue growth

Due to growth in digital products revenue.

Margin Expansion

The increase in customer base & introduction of new services contributed to an expansion in profit margin.

■ Top 6 Products

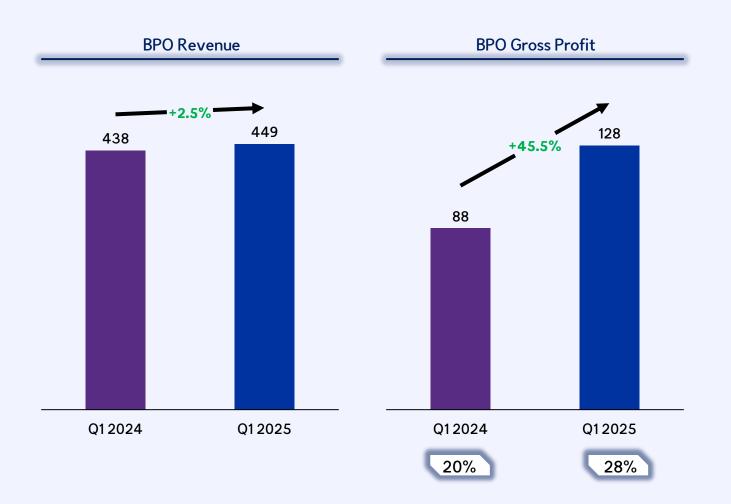
Continued growing mainly from increased transactions and introduction of new services.

Other Products

The increase is attributed to the nature of the products outputs.



### Business Process Outsourcing (#million)



#### Key Highlights

#### Revenue Growth

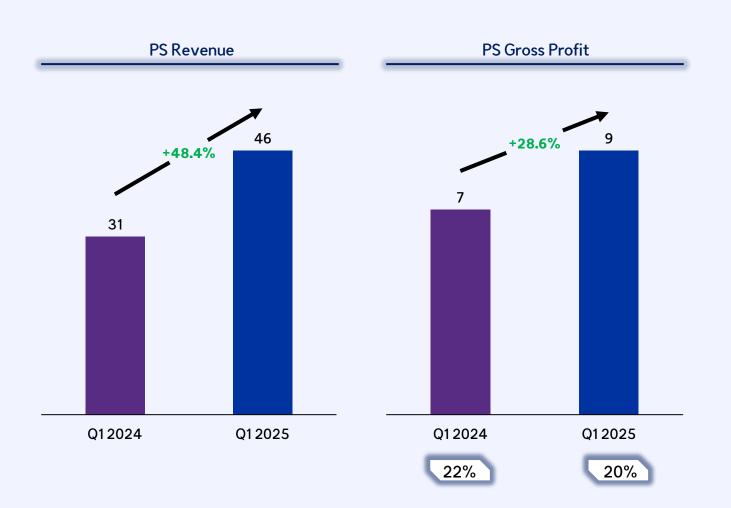
BPO revenue slight increase is driven by new projects expansion and increased deliverables.

#### Increase Gross Profit and Margin

The strong growth in gross profit & gross profit margin is a result of inclusion of new projects with high margins.



### 



#### Key Highlights

Revenue Increased 48%

The spike in revenue is primarily due to new projects.

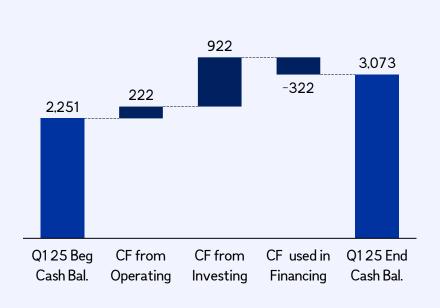
Increase in Gross profit with a decline in profitability

Mainly due to the completion of high-margin projects.



### Balance Sheet and Cash Flow Highlights (#million)

### Cash Balance Movement (#millions)



#### Receivable (Number of Days)



#### Payable (Number of Days)



#### Key Highlights

- CFO as a percentage of Net profit was 45%. This was due to settlement for Income share balances and payment of employee's bonus.
- Total Cash and short-term investment decreased by 5% to 3.9 Billion compared to YE 24.



- Introduction
- elm 4.0 Strategy
- Q12025 Highlights
- M&A Update
- Financial Performance
- 2025 Guidance





## 2025 Guidance



Revenue Growth



Operational Profit Margin (EBIT %)



Cash Flow from Operating Activities as % of Net Income



45%

80% - 90%

No change

<sup>\*2025</sup> Guidance does not include the impact of Thiqah Acquisition



## **Contact Information**

#### **Investor Relations Department**

Tel: +(966) 11 250 3962

Email: <u>ir@elm.sa</u>

**Investor Relations Website Click here** 



Investor Relations Webpage



Investor Relations Application



# Thank you

